

**From:** [Alvarez, Crystal@CSD](mailto:Alvarez.Crystal@CSD)  
**To:** [Julie Garcia](#)  
**Subject:** RE: HPO Approval  
**Date:** Friday, February 19, 2016 11:00:15 AM

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Hi Julie,

Please proceed with full wx work if you received an HPO approval for the measures listed.

Thank you,  
Crystal Alvarez  
Program & Policy Development Unit  
CSD - Energy & Environmental Services Division  
(916) 576-7125



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**From:** Julie Garcia [mailto:[julie@energyservices.org](mailto:julie@energyservices.org)]  
**Sent:** Friday, February 19, 2016 10:56 AM  
**To:** Alvarez, Crystal@CSD  
**Subject:** FW: HPO Approval

Hi Crystal,

So what happens in the meantime?

- Do we defer these homes?
- Or can we proceed with **full** wx work if HPO approval is received on measures listed? (Install approved measures as well as new measures not listed on the site).

Please advise.

Thanks,

Julie Garcia  
Operations Manager  
Central Coast Energy Services  
831.761.7080 ext.121

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**From:** Energy Help Desk@CSD [<mailto:Energy.HelpDesk@CSD.CA.GOV>]  
**Sent:** Friday, February 19, 2016 10:40 AM  
**To:** Julie Garcia <[julie@energyservices.org](mailto:julie@energyservices.org)>; Energy Help Desk@CSD  
<[Energy.HelpDesk@CSD.CA.GOV](mailto:Energy.HelpDesk@CSD.CA.GOV)>  
**Subject:** FW: HPO Approval

Hi Julie,

Here is the response we received regarding the HPO missing measures. Thanks!

Jay

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**From:** Alvarez, Crystal@CSD  
**Sent:** Friday, February 19, 2016 10:34 AM  
**To:** Energy Help Desk@CSD; Eastburn, Jeffrey@CSD  
**Subject:** RE: HPO Approval

There is currently no approval process for measures not listed on the HPO approval website.  
We are working on it and hoping it will be updated in the next few months.

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**From:** Energy Help Desk@CSD  
**Sent:** Thursday, February 18, 2016 3:04 PM  
**To:** Alvarez, Crystal@CSD; Eastburn, Jeffrey@CSD; Energy Help Desk@CSD  
**Subject:** FW: HPO Approval  
**Importance:** High

Hi Crystal and Jeff,

Not sure who would be able to answer this HPO question regarding measures not being listed.  
Thanks!

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**From:** Julie Garcia [<mailto:julie@energyservices.org>]  
**Sent:** Thursday, February 18, 2016 1:44 PM  
**To:** Energy Help Desk@CSD  
**Subject:** HPO Approval  
**Importance:** High

Hi,

For homes that require HPO approval, how do we proceed when new LIHEAP measures are not listed on the site? For instance, LED Night Lights.

Thanks,

Julie Garcia  
Operations Manager

Central Coast Energy Services  
831.761.7080 ext.121