

BUCKET TRANSFER & REJECTION RECORD CLEARANCE WEBINAR

08/17/16

Reporting Process



1. Lock Job Records

Mark completed Jobs as "Reported"

2. Generate ServTraq Reports for EARS Reporting

- CSD Monthly Report
- Jobsheet Line Details Summary Report

3. Review and Revise the Reports

- Send to Finance for Approval
 - If changes are needed, Unreport the Jobs, make edits and restart the reporting process.
- 4. Do the EARS reporting if no DPA changes are needed
- 5. Send the Bucket Transfer if no DPA changes are needed

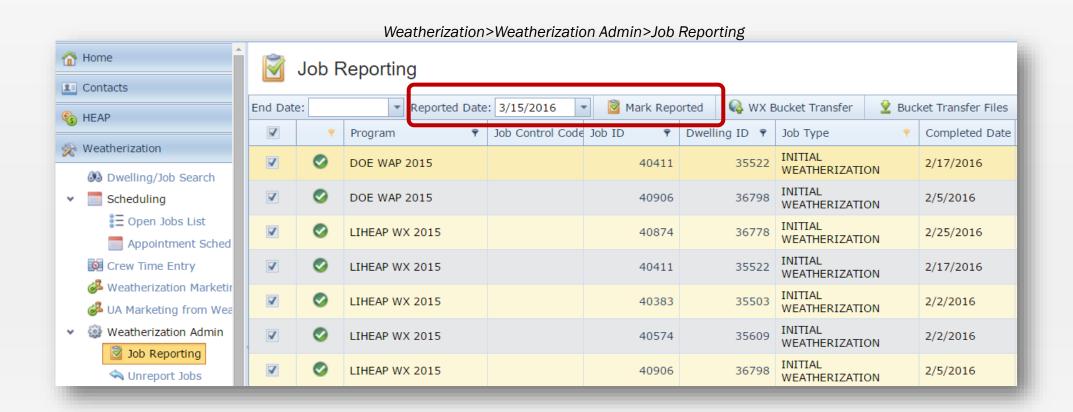
Part 1: Report to the **CSD Bucket** (Wx Database) & **EARS**



Step 1: Mark Jobs as Reported



Select the Jobs you would like to report and click "Mark Reported" to generate the CSD Monthly (EARS) Report data.



Step 2: Review & Revise Monthly Reports



CSD Monthly (EARS) Report

Reports>Weatherization Reports>CSD Monthly Report

Centractor: CENTRAL COAST ENERGY SERVICES, INC.	C	Contract Number: 15B-3039		Report Peri 3/15/2			Jobsheet Line				•		
Earned Measures 12. PERMITS	# ofDwellings	Unit of Measure or Labor	Rate OR Materials OR Fees + F \$67.0500	Subcontractor + S \$0.0000	OtherLabor + O \$0.0000	Tota Expend \$6'LIHE	Reports>Weatherization Rep	JOI (2~JOE	Sileet Lii	ie Deta	iis Suiiii	пагу	
3. CONTRACTOR POST-WEATHERIZATION INSPECTION	24	# 24	+ M \$0.0000	+ S \$0.0000	+ L \$840.2682	\$84	711 117(2010			D-4- OD			
Summary for Budget Line Item: 160 - ASSESSMENTS AND DIAGNOSTICS			Rate OR			\$6,28 Earn	ed Measures	# of Dwellings	Unit of Measure or Labor	Rate OR Materials OR Fees	Subcontractor	OtherLabor	Total Expenditu
Earned Measures	# ofDwellings	Unit of Measure or Labor	Materials OR Fees	Subcontractor	OtherLabor	E	ASSESSMENT WITH ATTIC	1	# 1	+ M \$0.00	+ S \$0.00	+ L \$15.00	*
. CARBON MONOXIDE ALARM	23	# 34	+ M \$1,277.745		+ L \$144.7450	\$1.42 Z. UNIT	ASSESSMENT WITHOUT ATTIC BUSTION APPLIANCE SAFETY PRE-TEST	1	# 1	+ M \$0.00	+ S \$0.00	+ L \$16.16	
SMOKE ALARM	22	# 74	+ M \$1,002.039	+ S \$0.0000	+ L \$165.7275		BUSTION APPLIANCE SAFETY POST-TEST	1	# 1	+ M \$0.00 + M \$0.00	+ S \$60.00 + S \$75.00	+ L \$0.00 + L \$0.00	
COOKING APPLIANCE REPAIR, GAS/PROPANE	4	# 4	+ M \$78.3207	+ S \$0.0000	+ L \$90.1150		VER DOOR TEST - PRE-TEST	1	# 1	+ M \$0.00	+ S \$0.00	+ L \$15.00	
3. COOKING APPLIANCE REPLACEMENT, ELECTRIC	1	# 1	+ M \$599.4455	+ S \$0.0000	+ L \$188.5200	\$78 13. CON	ITRACTOR POST-WEATHERIZATION INSPECTION	1	# 1	+ M \$0.00	+ S \$0.00	+ L \$17.00	\$17
7. COOKING APPLIANCE REPLACEMENT, GAS/PROPANE	6	# 6	+ M \$3.706.163	+ S \$0.0000	+ L \$334.4575	S4.04 Summa	y for Budget Line Item: 160 - ASSESSMENTS AND DIAGNOSTICS						\$198
18. HEATING SOURCE REPAIR, EXTERIOR DIRECT VENT/INTERIOR/FLOOR	12	# 12	+ M \$506.7605	+ S \$0.0000		\$1,01				Rate OR Materials			
19. HEATING SOURCE REPAIR, FAU SPLIT SYSTEM	5	# 5	+ M \$306.7469	+ S \$0.0000	+ L \$159.7150	\$46 Earn	ed Measures	#ofDwellings	Unit of Measure or Labor	OR Fees	Subcontractor	OtherLabor	Total Expenditu
21. HEATING SOURCE REPAIR, OTHER TYPES NOT LISTED	1	# 1	+ M \$0.0000	+ S \$0.0000	+ L \$6.8250	2. SMO	KE ALARM	1	# 1	+ M \$0.00	+ S \$35.00	+ L \$0.00	\$35
30. KITCHEN EXHAUST REPAIR & INSTALLATION	10	# 10	+ M \$331.0659	+ S \$0.0000	+ L \$303.3550	S63 Summa	ry for Budget Line Item: 165 - MANDATORY HEALTH AND SAFETY MEA SURES	;					\$ 35.
33. WATER HEATER REPAIR, ELECTRIC	1	# 1	+ M \$27.3021	+ S \$0.0000	+ L \$72.9100	\$10		# - 40	Unit of Measure	Rate OR Materials	Cubaaataataa	0451-5	Total
34. WATER HEATER REPAIR, GAS & PROPANE	12	# 12	+ M \$400.1272	+ S \$0.0000	+ L \$377.9450	\$111	d Measures	# of Dwellings	orLabor	OR Fees + M \$0.00	+ S \$0.00	OtherLabor + L \$0.00	Expenditur \$0
1. LEAD-SAFE WEATHERIZATION	2	# 2	+ M \$50.0000	+ S \$0.0000	+ L \$0.0000	\$5	IPACT FLUORESCENT LAMPS, THREAD-BASED	1	# 250 # 10	+ M \$0.00	+ S \$60.00	+ L \$0.00	
2. CVA VENTING	10	# 10	+ M \$147.2119	+ S \$0.0000	+ L \$239.6350		WATER FLOW RESTRICTOR, FAUCET RESTRICTOR	1	# 10	+ M \$0.00	+ S \$20.00	+ L \$0.00	
Summary for Budget Line Item: 165 - MANDATORY HEALTH AND SAFETY MEASURE	S					\$11,02 31. MIN	OR ENVELOPE REPAIR	1	# 1	+ M \$0.00	+ S \$400.00	+ L \$0.00	\$400.
						Summa	y for Budget Line Item: 170 - MANDATORY MEA SURES						\$480.
						Summa	ry for Program: LIHEAP WX 2015		М	laterials Total:	\$0.00		\$713.

Step 3: Report to EARS from Monthly Report



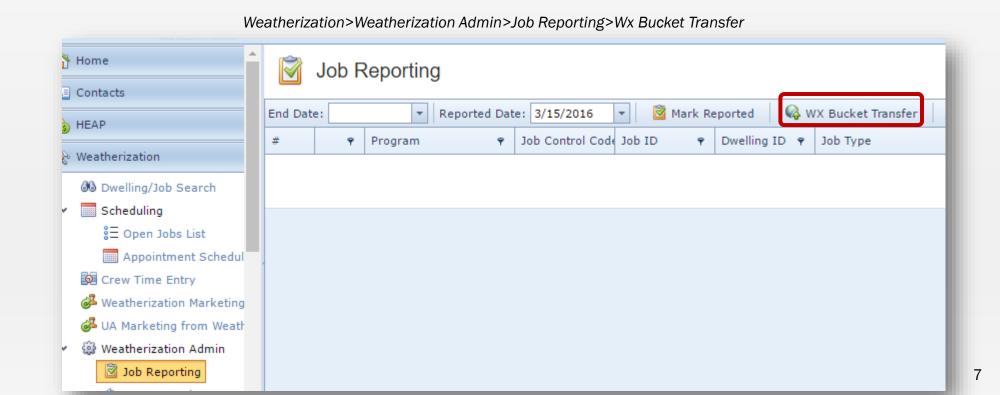
Complete your EARS entries exactly as displayed in your CSD Monthly Report.

15	Agency: Adjustment: 0	Program: LIHEAP	Subprogram: LIHEAP	Project: Weatherization	Contract Number: 1
		Select Section	20 - WEATHERIZATIO	ON PROGRAM COSTS	•
	Line Items				
	Intake				41541.58
	Outreach				3744.32
	Training and Technical	Assistance			2853.19
<	Direct Program Activitie	es (From Section 190))		6969.82
	Liability Insurance				2220.42
	Major Vehicle and Field	Equipment (More tha	an \$5,000)		4064.79
	Minor Vehicle and Field	Equipment (Less tha	n \$5,000)		.00
	Workers' Compensation	1			7299.54
	General Operating Expe	enditures			7042.06
	Training and Technical	Assistance - Solar Ho	t Water Heating		.00
	Total:				75735.72

Step 4: Transfer to Bucket



Send the information to the **Bucket (Wx Database)** if no DPA changes are needed. Bucket Monthly Report submissions should only occur <u>once a month</u> to minimize discrepancy risk.



Part 2: Check for Wx Job Record Status using the CSD Status Update in ServTraq



Step 1: Check for Bucket Submission Email



The Bucket submission e-mail from CSD only means the transfer was received. Use the CSD Status Update in ServTraq to obtain Job Record Status on "Rejected/Failed" jobs.



Tue 2/23/2016 9:39 AM

noreply@csd.ca.gov

Bucket Submission Processed Alert for BatchID 31322f27-0f83-44b3-a130-0f19adbcceed

Your Bucket Submission - BatchID 31322f27-0f83-44b3-a130-0f19adbcceed has been processed. You can now use either the return web service or the report on the CSD provider site to retrieve the detailed results.

Step 2: Check for Job Record Status

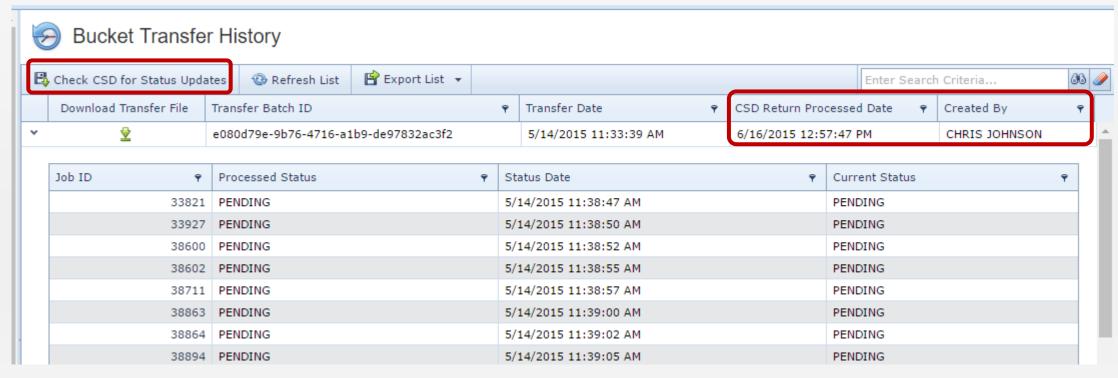


Open the CSD Bucket Data Transfer History page

Job records that do not pass the Bucket validations will have a current status of "Failed"

Update: Functionality has been implemented to automatically retrieve results

- You can still click **Check CSD for Status Updates** to manually retrieve results

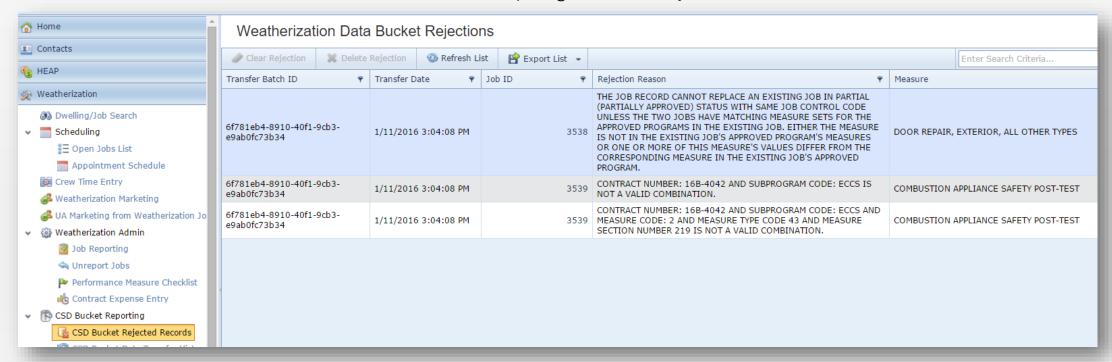


Step 3: Job Record Rejection Reason(s)



The ServTraq CSD Bucket Rejected Records tab will show you the Rejection Reason(s) associated to a job record.

Weatherization>CSD Bucket Reporting> CSD Bucket Rejected Records



Part 3: How to Correct "Rejected/Failed" Job Records



Correct Rejected/Failed Job Records



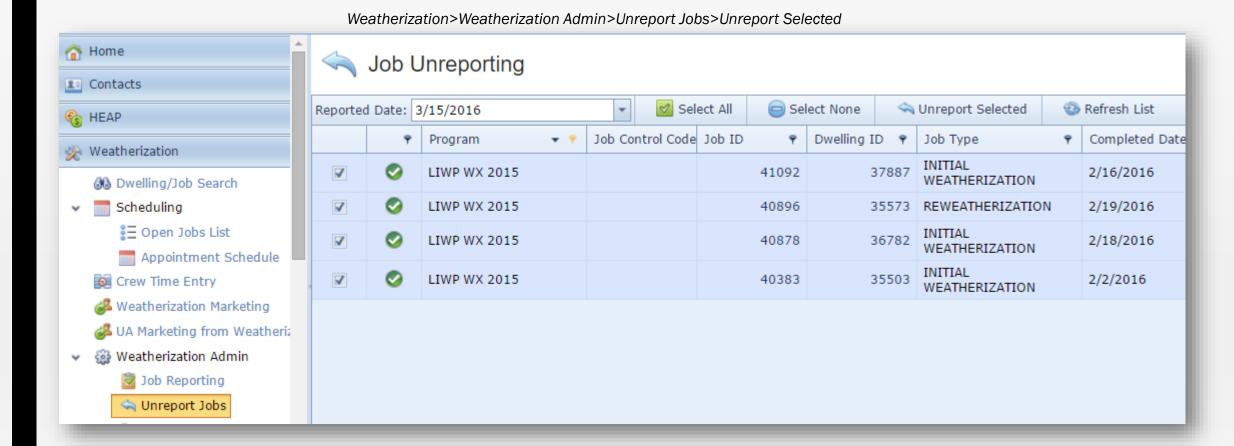
Procedure:

- 1. Un-Report the rejected job(s)
- 2. Make Job Data Updates
- 3. Clear the Rejection(s)
 - Job status will be CORRECTED
- 4. Report the Jobs
 - Report the Job in the <u>SAME</u> Reporting Period as initially submitted
- 5. Send the Wx Bucket Transfer
 - From within Job Reporting Screen
- 6. Possible EARS Adjustment If DPA totals changed

Step 1: Un-report the Job(s)



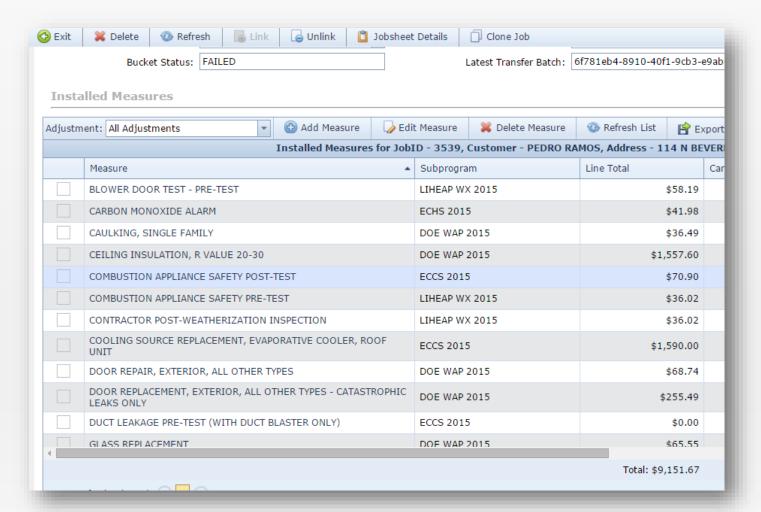
Select the Reported Date, then select the rejected job(s), and click Unreport Selected



Step 2: Make Job Data Updates

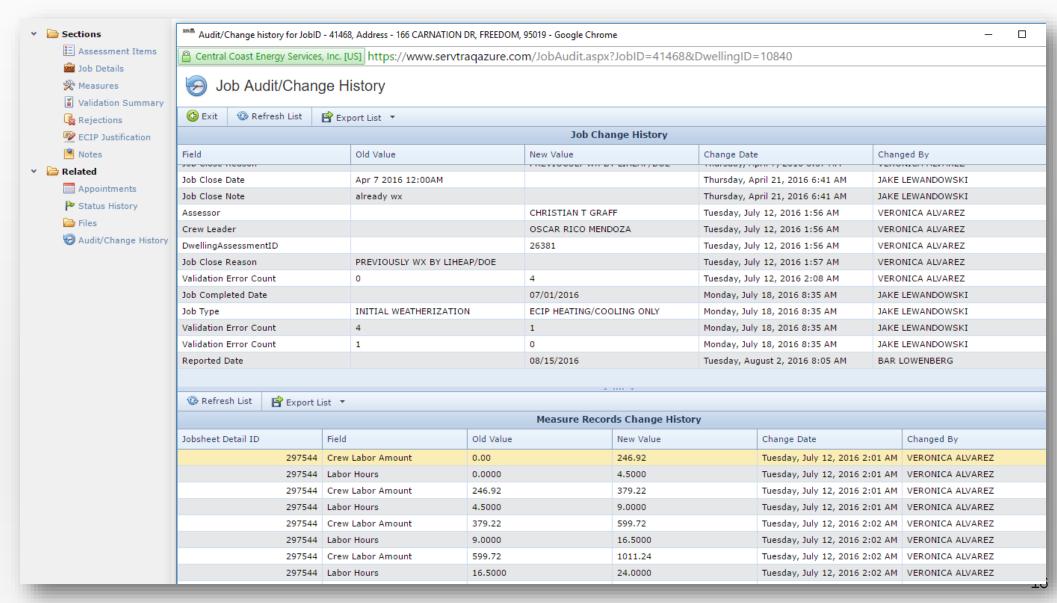


Open the Job ID and update the data that needs to be changed.



Audit/Change History



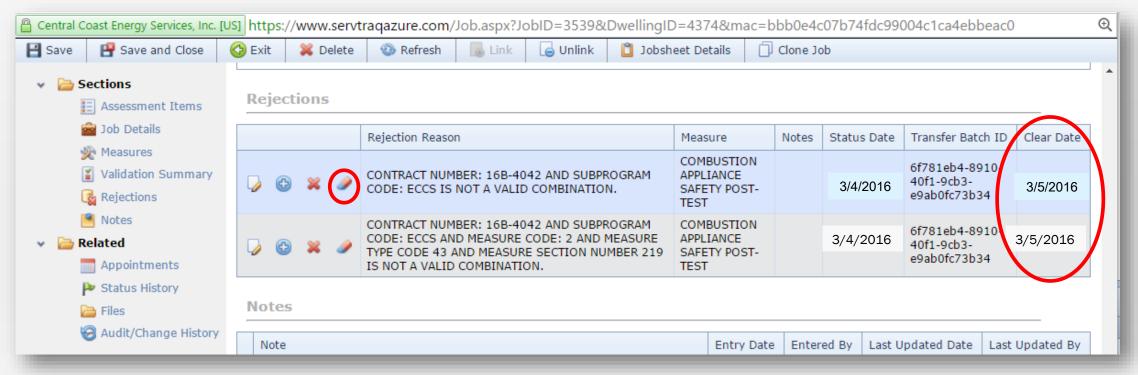


Step 3: Clear the Rejection(s)



Scroll down to the **Rejections** section and **clear** all the rejection reason(s)

- Click the Eraser Icon
- Clear Date will automatically be added
- Bucket Job Status will automatically update to CORRECTED



Step 4: Report the Jobs



Go back to **Job Reporting** Screen and report the **corrected** Jobs in the **same reporting period** as initially submitted to the Bucket (Wx Database).

- Set the **Reported Date** to the original reported date
- Select Jobs and click Mark Reported
- Click Wx Bucket Transfer

	Job Reporting									
End D	End Date: Reported Date 3/15/2016 Mark Reported WX Bucket Transfer WZ Bucket Transfer Files									
	٩	Program ▼ 🕈	Job Control Code	Job ID 📍	Dwelling ID 📍	Job Type	Completed Date			
	0	LIHEAP WX 2015	3539	3539	4374	INITIAL WEATHERIZATION	3/4/2016			
	0	ECHS 2015	3539	3539	4374	INITIAL WEATHERIZATION	3/4/2016			
	Ø	ECCS 2015	3539	3539	4374	INITIAL WEATHERIZATION	3/4/2016			
	0	DOE WAP 2015	3539	3539	4374	INITIAL WEATHERIZATION	3/4/2016			

Step 5: Possible EARS Adjustment



Submit an EARS Adjustment only if the Direct Program Activity (DPA) totals changed.

■ The EARS reporting period <u>must be the same</u> as it was when the job was originally submitted.

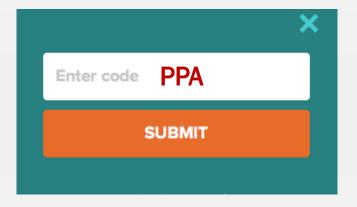
EARS - Expenditure Activity Reporting System								
	2016 LIHEA	P WEATHERIZ	ATION EXPEND	ITUR	E/ACTIVITY	REPORT		
Cont	ractor: S		Contract Number: 16B-4038		Report Period: 2/1/16 - 2/29/16	Adjustment:		
Prepared by (Name/Title): E-mail Address: Bar Lowenberg / Financial Analyst bar@energyservices.c			Telepl org 831-70		none: 61-7080 x1	Fax Number: 831-728-0535		
10 - `	WEATHERIZATION PROC	GRAM COSTS						
1.	Intake				.00			
2.	Outreach				.00			
3a. Training and Technical Assistance .0								
3b. Out of State Travel .00								
4.	Major Vehicle and Field Equ	nipment (More than \$5,	000)		.00			

Error Code: JL



The job record cannot replace an <u>approved</u> job with same agency code + job control code unless the job record has a recordset status code of PPA.

- A previously **approved** job was submitted to the Bucket without the PPA code.
- Submit the job via the PPA process if updates to the Job need to be made.



Error Code: JM



The dwelling control code must be unique for an agency if the job record has a recordset status code of WX or ASSO...

- There's already an Assessment and Diagnostics Only Job associated to this dwelling in the Bucket.
 - Change the Job Type to Initial Weatherization.
- There's already an Initial Weatherization Job associated to this dwelling in the Bucket.
 - Change the Job Type to Reweatherization.

Jobs	;			Job Details		
	Job ID	JobType	Job Close Date	JobID:	36326	
(9731	INITIAL WEATHERIZATION		Agency Control Code:		
(9739	ECIP HEATING/COOLING ONLY		Job Type:	INITIAL WEATHERIZATION	+
(9749	LIEE REFRIGERATOR REPLACE		Completed Date:		•
				Reported Date:		•

Error Code: MZ



The EARS reporting period cannot be for a previously approved period. Contract and subprogram combination already has jobs approved for EARS reporting period.

- You submitted a <u>new</u> Job to the Bucket under an "<u>approved</u>" (closed) period.
- Clear the rejection and resubmit job under a new/open report period.

JobID:	41468		HPO Required?:		
Agency Control Code:			HPO Approval Number:		
Job Type:	ECIP HEATING/COOLING ONLY	•	Eligibility Type:	NORMAL	•
Completed Date:	7/1/2016	•	Job Close Date:		•
Reported Date:	8/15/2016	•	Job Close Reason:		•
Crew Leader:	OSCAR RICO MENDOZA	•	Job Close Note:		
Assessor:	CHRISTIAN T GRAFF	-			

Error Code: DV



The Census Tract Number obtained from the US Census does not match the number submitted

The Census Tract is only required on TRP and LIWP/SLWP jobs. If the job <u>does not</u> use one of these funding sources, **REMOVE** the Census Tract and resubmit the job.

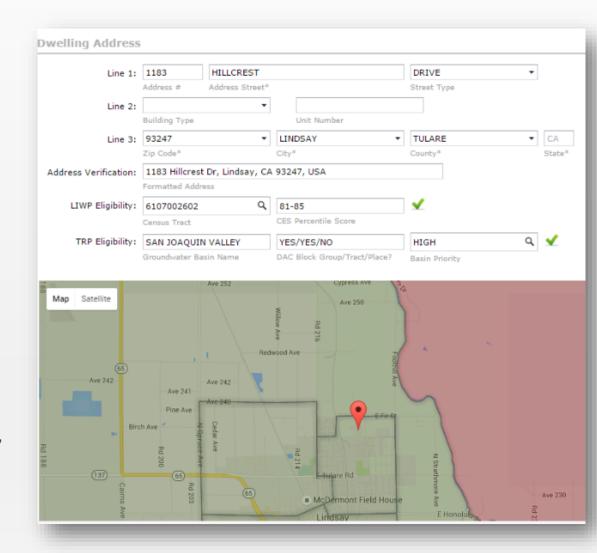
If it is a LIWP/SLWP or TRP Job:

- Make sure the Formatted Address is correct
- 2. Click the magnifying glass again to refresh
- 3. Check 3rd party website:

https://geomap.ffiec.gov/FFIECGeocMap/GeocodeMap1.aspx

If the census tract provided by the Geomap is the same as the number ServTraq provided, you'll need to contact John Ginn at CSD <John.Ginn@CSD.CA.GOV>.

If the Census Tract provided by the Geomap match the number CSD is requesting, you'll need to manually make the edit in ServTraq.



Error Code: JN



The POS address used on this job does not match previous job records submitted using the same dwelling control code....

- You submitted a Job with changes made to the POS address previously submitted.
- If the record has been "approved" you'll need to revert to the initial address submitted.



Error Code: JP/JQ



The Job Record cannot replace an existing job in PARTIAL (partially approved) status with same Job Control Code unless the two jobs have matching measure sets for the APPROVED programs in the existing job. The number of reported measures differs from the measures of the existing job's APPROVED program.

- You submitted changes on a Partially Approved Job (Leveraged Job).
 - You cannot submit changes on the Approved Program (ie. LHWX) unless the "Other" program (i.e. LIWP) has also been approved.

Program 1	Program 2	Change allowed?
Approved	Approved	Yes (PPA)
Pending	Pending	Yes (not a PPA)
Approved	Pending	Yes, Pending Program Only
Pending	Approved	Yes, Pending Program Only

Actions not Allowed in the Bucket



- Report new jobs for a period/program that has already been approved by CSD
- Change the reported date on a job which has already been approved by CSD
- Submit a job which has already been approved by CSD unless it is a PPA (Adjustment)



Part 4: Prior Period Adjustments (PPA)



Prior Period Adjustment (PPA)



A PPA applies to a job record reported in a prior reporting period where a measure cost changed <u>after</u> the records were reconciled with EARS and <u>approved</u> by CSD in the Bucket. An adjustment to EARS would also be required in order for the totals in the Bucket and in EARS to reconcile.

- PPAs can only be submitted on APPROVED Jobs
- A leverage job must have BOTH programs APPROVED before a PPA can be submitted
- Do not try to submit a PPA to switch measures from LIHEAP to LIWP if one or the other is "Pending".

PPA Process



- 1. Update: Check the CSD Bucket EARS Reconciliation Activity in ServTraq to confirm the reports have been "Approved" in the Bucket and EARS
- 2. Un-report the job(s) in ServTraq
- 3. Make adjustment(s) to Measure Costs
- 4. Re-report the job(s) in the **same period** as they were originally reported
- 5. Go to the CSD Bucket Prior Period Adjustments screen in ServTraq
 - Select the job(s) adjusted and Send Wx Data Transfer
- 6. Submit EARS Adjustment if DPA totals changed

Step 1: Confirm Program Status



Check the CSD Bucket EARS Reconciliation Activity in ServTrag to confirm the reports have been "Approved" in the Bucket and EARS

If you submitted data for a report period and it's not on the list, this could mean that the report has not yet been **reconciled or failed** reconciliation. In which case you'll need to request detailed information on the program report status from CSD.

You can contact John Ginn at John.Ginn@CSD.CA.GOV.

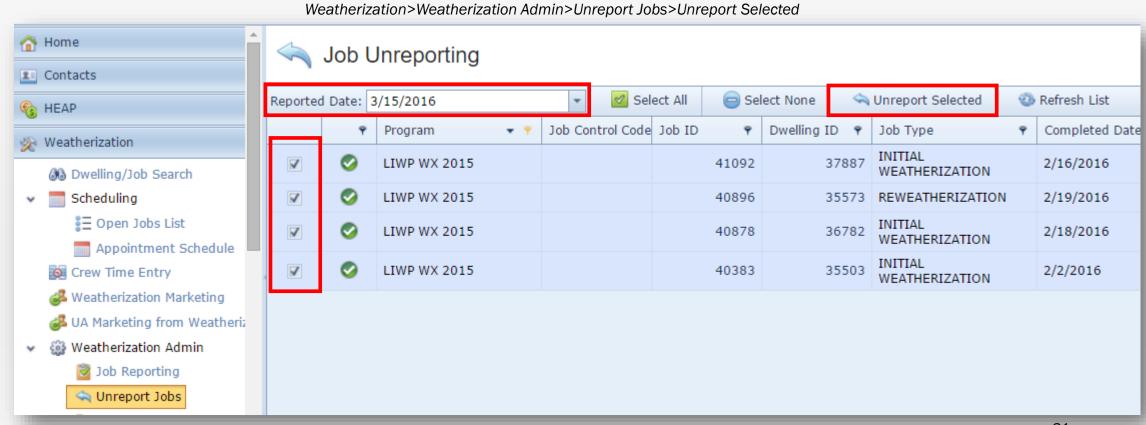
CSD Buc	CSD Bucket / EARS Reconciliation Approval Activity								
Check CSD for St	Check CSD for Status Updates 🚳 Refresh List 🕒 Export List 🔻								
Contract Number 📍	Program	Ŷ	Report Per	iod ▲ 🕈	Adjustment Number 9	Activity Date 📍	Approval Status 📍	EARS Requested Amou	Bucket Total 💡
15B-3039	LIHEAP WX		2015-06		0	3/20/2016	MATCHED	\$55,503.50	\$55,503.50
15B-3039	LIHEAP EHA		2015-06		0	3/19/2016	MATCHED	\$16,691.89	\$16,691.89
15B-3039	LIHEAP WX		2015-07		0	3/20/2016	FORCED	\$83,656.41	\$83,656.40
15B-3039	LIHEAP EHA		2015-07		0	3/20/2016	MATCHED	\$25,696.30	\$25,696.30
15K-6023	LIWP WX		2015-07		0	8/11/2015	MATCHED	\$5,840.23	\$5,840.23
15B-3039	LIHEAP EHA		2015-08		0	4/15/2016	MATCHED	\$28,678.18	\$28,678.18
15B-3039	LIHEAP WX		2015-08		0	3/27/2016	MATCHED	\$78,080.88	\$78,080.88
15K-6023	LIWP WX		2015-08		0	9/17/2015	MATCHED	\$397.44	\$397.44

Weatherization> CSD Bucket Reporting> CSD Bucket EARS Reconciliation Activity> Click Check CSD for Status Updates

Step 2: Un-report the Jobs



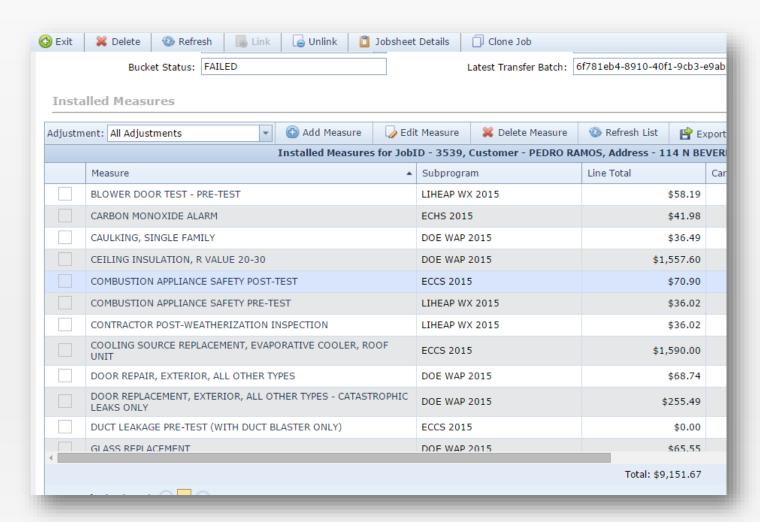
Select the Reported Date, select the job(s), and click Un-report Selected



Step 3: Make Job Measure Data Updates



Open the **Job ID** and correct the data that needs to be fixed.



Step 4: Report the Job(s)



Go back to **Job Reporting** Screen and report the *corrected* Jobs in the **same reporting period** as initially submitted to the Bucket (Wx Database).

- Set the Reported Date to the original reported date
- Select Jobs and click Mark Reported
- IMPORTANT: DO NOT click Wx Bucket Transfer here

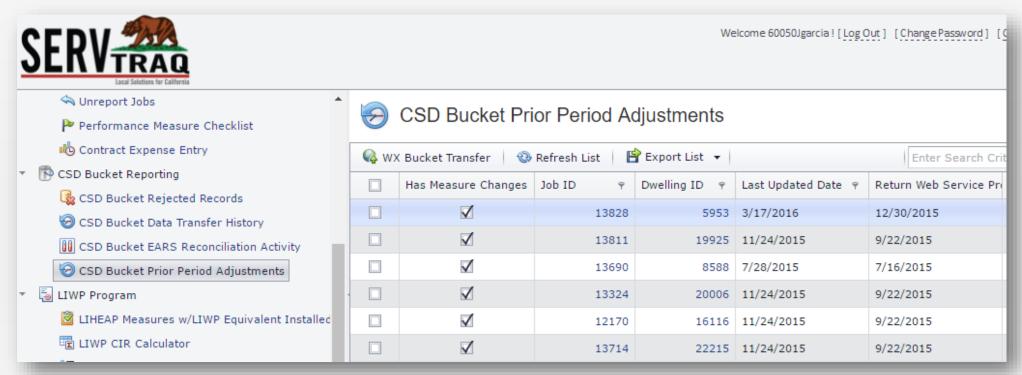
è	☑ Job Reporting									
End (End Date: Reported Date: 2/15/2016 🔻 📓 Mark Reported 🕡 VX Bucket Transfer 👱 Bucket Transfer Files									
		9	Program ▼ 🕈	Job Control Code	Job ID 📍	Dwelling ID	Job Type	♥ Completed Dat		
	(9	LIHEAP WX 2015	3539	3539	4374	INITIAL WEATHERIZATION	2/22/2016		
	•	9	ECHS 2015	3539	3539	4374	INITIAL WEATHERIZATION	2/22/2016		
	•	>	ECCS 2015	3539	3539	4374	INITIAL WEATHERIZATION	2/22/2016		
	(9	DOE WAP 2015	3539	3539	4374	INITIAL WEATHERIZATION	2/22/2016		

Step 5: Submit PPA Job Records



Open the **CSD Bucket Prior Period Adjustment** Screen, select the job records adjusted and click **Wx Bucket Transfer.**

Weatherization>CSD Bucket Reporting>CSD Bucket Prior Period Adjustment



PPA Approval Check



Prior Period Adjustments (PPA) can only be submitted on **Approved** jobs. ServTraq will not allow you to submit jobs as PPAs that are not in one of those statuses to help prevent Bucket Rejections.

All of the jobs selected were not validated successfully and could not be transferred. Details:

X

The following JobIDs have not been marked approved at CSD and cannot be transferred as PPAs. You need to contact CSD to approve the report periods for these jobs.

- 0
- 32128
- 32163
- 32196
- 32631

Step 6: Possible EARS Adjustment



Submit an EARS Adjustment only if the Direct Program Activities (DPA) totals changed.

■ The EARS reporting period <u>must be the same</u> as it was when the job was originally submitted

EARS - Expenditure Activity Reporting System								
	2016 LIHEA	P WEATHERIZ	ATION EXPEND	ITUR	E/ACTIVITY	REPORT		
Cont CCE	ractor: S		Contract Number: 16B-4038		Report Period: 2/1/16 - 2/29/16	Adjustment:		
Prepared by (Name/Title): E-mail Address: Bar Lowenberg / Financial Analyst bar@energyservices.c			Teleph org 831-76		none: 51-7080 x1	Fax Number: 831-728-0535		
10 - `	WEATHERIZATION PROC	GRAM COSTS						
1.	Intake				.00			
2.	Outreach				.00			
3a. Training and Technical Assistance .00								
3b. Out of State Travel .00								
4.	4. Major Vehicle and Field Equipment (More than \$5,000) .00							



ServTraq Support



If you need assistance clearing rejected records, please submit a ticket and be as detailed as possible.

- Support@ServTraq.com
- **831.761.1747**